

Volunteer Role: Volunteer Mobility Equipment Driver

Reporting to: Store Manager

Location: Redhill Shop Mobility, Belfry Shopping Centre, storage facilities, community locations as appropriate and home drop-offs

Hours: To be agreed, but ideally a minimum of one day per week

Why we want you

To deliver and collect wheelchairs and other mobility aids to help people maintain their independence after illness or injury.

What you will be doing

- **Driving & Transport:** Drive organization-provided vans or specialist vehicles to deliver and collect equipment to and from clients' homes or between storage hubs
- **Loading & Unloading:** Safely load and unload mobility aids (such as wheelchairs, walkers, or frames) for daily delivery runs
- **Equipment Demonstration:** Show recipients and families how to safely use and adjust the mobility equipment
- **Stock & Admin:** Use basic computer systems for inventory tracking, logging deliveries, and processing occasional donations or receipts

Skills and requirements you will need

- **Driving Licence:** Full UK driving licence held for at least 2 years.
- **Age Limit:** Minimum age of 25 years (*for insurance*)
- **Physical Fitness:** Capable of safely lifting, carrying, and moving moderately heavy mobility equipment
- **People Skills:** Friendly, empathetic, and comfortable talking with members of the public and vulnerable individuals
- **Reliability - Punctual** and committed to scheduled volunteering sessions
- **IT Literacy:** Basic computer skills as needed

What's in it for you

- You will be working as part of a friendly team
- You will be helping scheme members and customers have a positive experience
- You will build up a good experience of customer service
- Do something rewarding

Interested?

Please contact us on 01737 929 837 / info@redhillshopmobility.org.uk or just pop in.